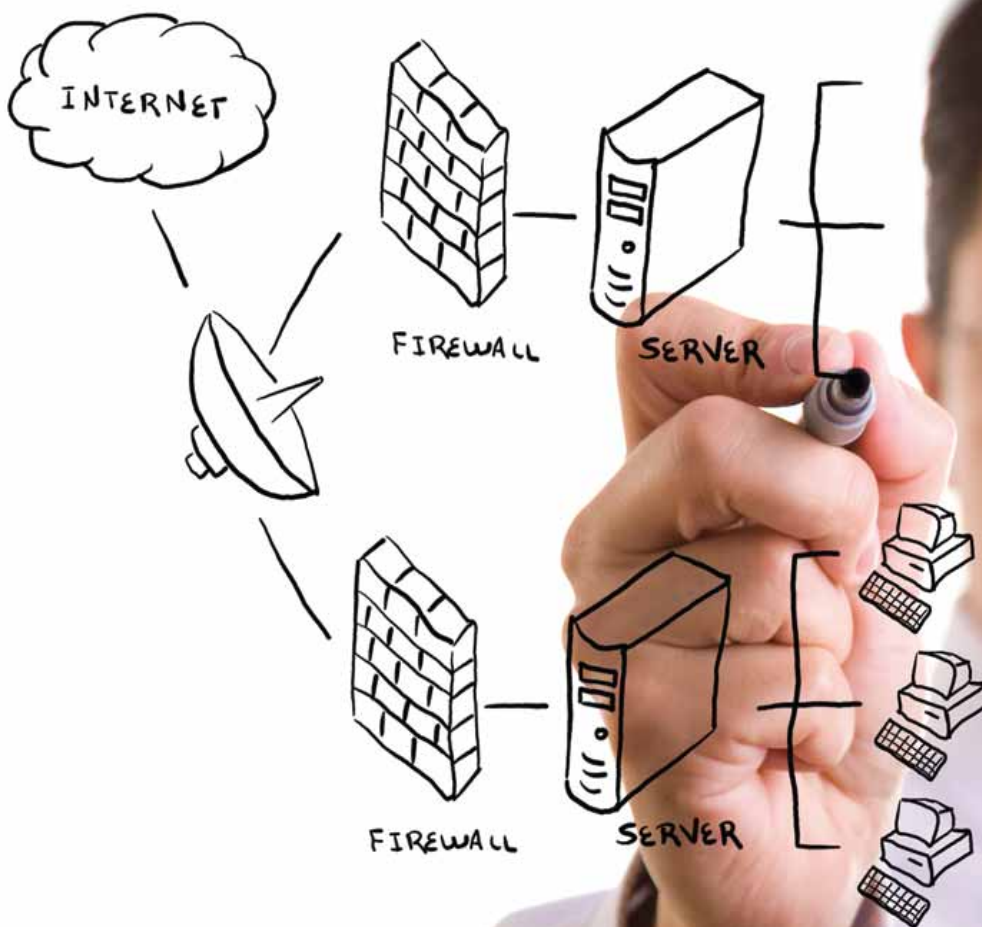


There are *no boundaries*



company overview

## Get to know Intelligent IP Communications (IIPC)

IIPC still today holds a prestigious position as being the only licensed carrier to deliver 100% of the carriage, equipment and Unified Communication services to the desktop to Australian companies.

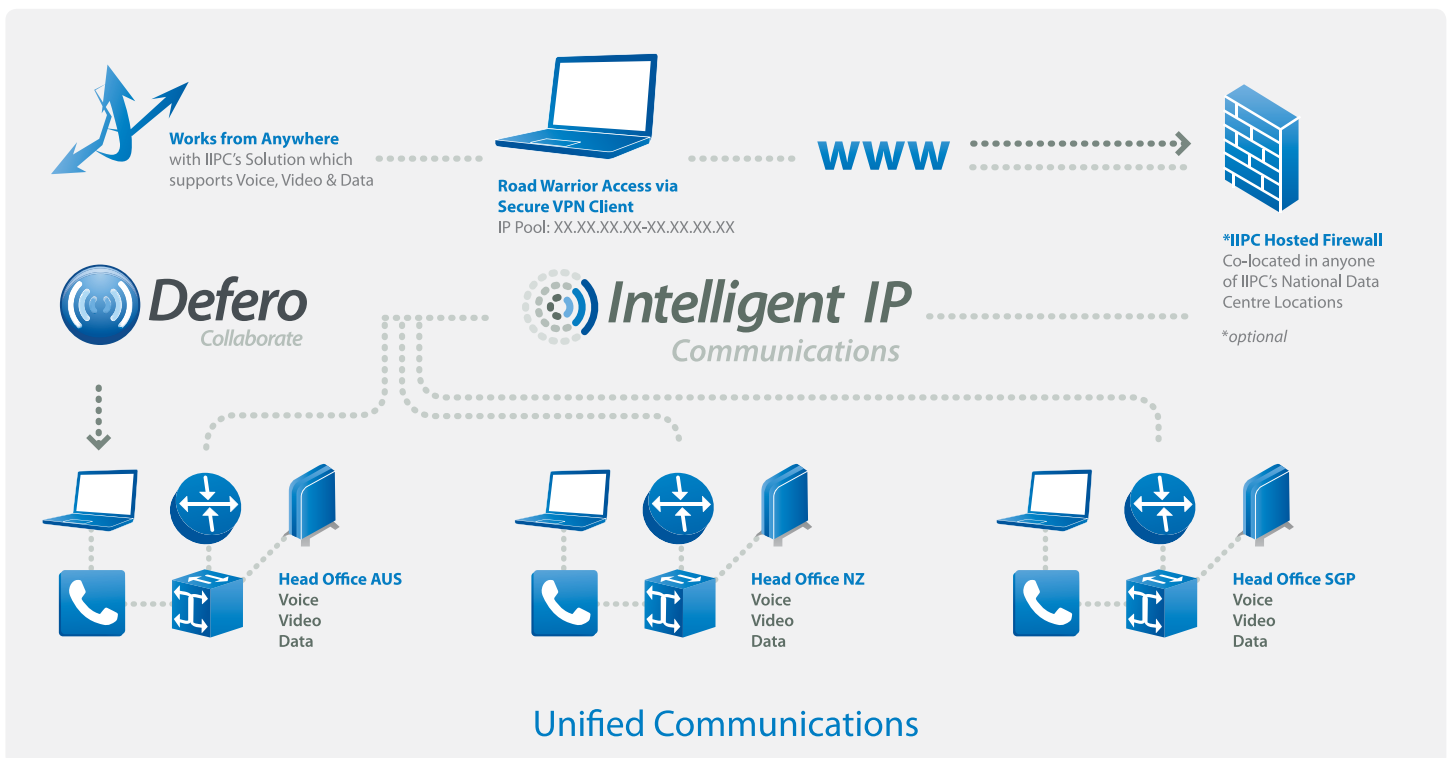
IIPC has a proven track record as the only carrier in Australia delivering a reliable single vendor solution, setting us apart from our competition. Through partnering with global leaders of hardware technology, IIPC ensures the design and installation of the solution utilising only the best products available. Our partners include:

- **Cisco:** World leader in Unified Communications, Cisco supplies IIPC's core network, routing, switching & IP telephony devices. Our engineers are certified to provide Clients with technical support on Cisco products.
- **Polycom:** Global leader in High Definition (HD) video conferencing & collaboration solutions, we use their HD video technology so Clients experience unparalleled audio visual experience and the best resources available at the touch of a button.
- **Emerson:** End to end network system solutions designed to maintain the highest levels of critical system availability and uptime. All 500 of the Fortune 500 companies use Emerson products. We call it Business Critical Continuity; our Clients call it peace of mind.

**Our Clients have realised that 'there are no boundaries' to what Intelligent IP Communications can provide regardless of location, however remote.**

## Why choose us? Top 10 reasons why Clients choose Intelligent IP Communications as their integrated communications solutions provider:

1. We are leaders in the field of IP Telephony and Unified Communications.
2. Our solutions are backed by Quality of Service and expert level of support.
3. We save our Clients money through our best price guarantee.
4. As a single vendor, we provide and manage the fully integrated, private and secure network end to end.
5. Your staff can access all voice, video and data from any location accessible to the public Internet.
6. Our solution is delivered seamlessly to all of offices across Australia even in regional and far remote locations.
7. Critical data is tagged with priority labels, ensuring the data is secured and delivered in priority order.
8. We provide carrier grade Internet access designed to match usage, speed and price preferences.
9. IP Telephony voice calls are delivered with astounding levels of voice quality and safeguarded against network dropouts through our instant failover design.
10. Our High Definition (HD) video provides bridging to boardrooms, desktops and mobile devices, which will make you take a fresh look at using video conferencing in your business.





## Have it your way

Unified Communications is the blending of carrier services like voice, High Definition (HD) video and data. We deliver a seamless communications solution, from the core network to individual user's desktop.

Intelligent IP Communications is a specialist in providing the right blend of Unified Communications products and services to meet your operational requirements. Should a client have a far remote location, small office or even wish IIPC to provide only a particular service (and not the fully integrated end to end network solution), it can be integrated within their existing network setup.

## 24/7 Proactive Customer Service and Support

We take responsibility for your entire network end to end, so we rectify any network performance issues within our team of engineers fast, often before the client even notices a thing! Our 24/7 customer service and technical support is backed by our ten minute response and Quality of Service guarantees.

You will be supported by a dedicated account manager, who will ensure the relationship stays on track and works with you as your business grows. Choose IIPC as your Unified Communications provider and sit back and allow our team to demonstrate reduced operating costs, provide unheard of levels of support and improve the way your business communicates.

## End to End Private Network and Internet Service

Private Wide Area Networks (WAN) are setup on our own secure MPLS network, safeguarding your business from the public Internet. With up to seven traffic priority profiles your data is transmitted according to its priority (i.e. voice traffic over Internet browsing). Further safeguarding includes a single access point of Internet, a managed firewall allowing only the desired traffic through and our recommended Internet Security options - watch SPAM disappear!

## IP Telephony System

Imagine a single receptionist or customer service team servicing all of your offices. It's possible when IIPC integrates your telephone system across all office locations. With our companywide solution, you'll also have the flexibility to connect from anywhere through our managed firewall service. We guarantee reduced monthly fees and lower call rates. Enjoy superior voice quality and safeguarding against network dropouts. View, manage and report on every user's activities through our online web based portal.

## High Definition Video Conferencing

Our HD video service utilises superior video technology in our managed end to end network; delivering high quality, easy to use, video conferencing tools. Gone are the days when video conferencing meant dropouts, poor audio visual and complicated systems. Benefit from instant connection using an easy to use one button interface, bridging across multiple platforms, high definition vision, crystal clear sound, uninterrupted streaming and rich features.

## *Best Price Guarantee*

With confidence we guarantee Intelligent IP Communications prices will not be beat. In the unlikely event you're quoted a cheaper price by a competitor for a comparable product or service, simply send us the quote with the full breakdown of parts and services and we will better the offer.

There are *no boundaries*

## Intelligent IP Communications' Quality of Service

As your carrier and service provider, you can rest assured knowing Intelligent IP Communications' Quality of Service and Performance is backed by the most stringent Service Level Agreements (SLA's) found in the industry.



## Our clients say...

*“It is now a week after the WAN upgrade and everything is working extremely well. The new services are all noticeably faster and the upgrade went extremely smoothly. There was not a single phone call to the Helpdesk on Monday last week for any network related issues.*

*Can you please pass on a big thank you to the Engineers who worked through the large number of changes required to get the WAN cutover to IIPC. They did a fantastic job to complete such a big task so smoothly and it is nice to know the senior engineers know our network inside out and back to front! “*

**Device Technologies** IT Systems Administrator

## Our Mission Statement

The Unified Communications Solution is Intelligent IP Communications' mission statement personified: "To provide our customers with innovative, fully integrated communications solutions, designed to exceed business requirements in delivering reliable, feature rich, business grade services, backed by industry leading service and support."

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 **Intelligent IP**  
Communications